

## Privacy Policy

Before your use of the services, please read through the “Acquisition, Use, Provision of Personal Information” set out below, and consent thereto.

For the purpose of the provision of the services, ROBOT SECURITY POLICE.LTD. acquires, uses and provides the Personal Information with the consent of the users. The users may elect not to provide his/her Personal Information, but please acknowledge and agree that in the event of non-provision of the Personal Information, the users may not be able to have the provision of some of the services.

### Collection of Personal Information

In the course of providing the services, this services may ask you for the information related to yourself (the “Personal Information”).

“Personal Information” means any information capable of identifying a specific individual by reference to the e-mail address and any other description or information (including any information that is easily available for collation with other information, and capable of identifying a specific individual by such collation).

Also, with this service, you can send and post information such as text, images (hereinafter called "contents") for communication with other users themselves, but these pieces of information This information is transmitted via our server on the system and is temporarily recorded on our server at this time, so these information may be included. ROBOT SECURITY POLICE.LTD. will properly acquire the Personal Information, and will not acquire such personal information by fraudulent or any other improper means.

### Purpose of Using Personal Information

We may use the collected Personal Information for the following purposes:

- 1.For identity verification and authentication services;
- 2.For after-sales services and response to inquiries and complaints;
- 3.For notice of the information in response to the inquiries about the Company and the services, and notice of the information necessary for the operation of the services (including the notices via emails);
- 4.For maintenance of the system and correction of the failure;

5. For improvement of the Company's services and reference for the development of new services or whatsoever;

6. For identifying whether or not any registered user is an anti-social force; and

7. For any other purpose as specified for each service on an individual basis. If there is any need to amend the purpose of use, we will not amend the purpose of use beyond the extent reasonably and duly relevant to the purpose of use before such amendment, and will notify the relevant party of such amended purpose of use and make the same available to the public.

#### Securement of Security of Personal Information

In recognition of the importance of the Personal Information, our services implements the following programs:

1. We have established the rules on the handling of Personal Information, and organizes the organizational system therefor, through which we endeavors to properly protect the Personal Information;

2. We will use your Personal Information within the purpose of the collection of such Personal Information, and manage such Personal Information in a proper manner, and will not disclose or provide such Personal Information to any third party without your approval unless otherwise required under any special circumstance; and

3. Your Personal Information will be kept accurate and updated, and we take such action as to prevent any unauthorized access to, and loss, destruction, manipulation, leakage and the like of the Personal Information.

#### Disclosure, Correction or the like of Personal Information

We will disclose your Personal Information to you without delay if you request for such disclosure of the Personal Information. However, if such disclosure may result in any one of the following, we may elect not to disclose such Personal Information in part or in whole, and our determination of non-disclosure will be notified to you without delay:

1. If such disclosure may impair the life, person, property or any other right or interest of you or any third party;

2.If such disclosure may materially interfere with the proper execution of the Company's business; or

3.If such disclosure may constitute a breach of any other applicable law. If a user requests for the correction, addition, deletion, suspension of use or erasure of the user's Personal Information, we will comply with such request within a reasonable time period after verifying that the requesting party is the user him/herself.

#### Provision of Personal Information to Third Party

We may provide the Personal Information to any third party if any one of the following is applicable:

1.If we have obtained the consent of the information owner him/herself;

2.If requested for the disclosure of the Personal Information by the court, public prosecutors' office, police, tax authority, bar association or any other authority having a similar authority;

3.If disclosed to any insurance company for making an insurance claim;

4.If we outsource our business in whole or in part to any third party;

5.If disclosed to any party owing the confidentiality obligation to the Company;

6.If necessary for the Company's exercise of its rights;

7.If disclosed to such party who succeeds our business in the event of any merger, business transfer or business succession for any other reason; and

8.If authorized under the Personal Information Protection Act or any other applicable law.

#### Handling of Personal Information in Service Withdrawal

After you withdraw from the services, we will promptly destroy your Personal Information. In addition, in recognition of the importance of the Personal Information, our site implements the following programs:

1. We have established the rules on the handling of Personal Information, and organizes the organizational system therefor, through which we endeavors to properly protect the Personal Information;

2. We will use your Personal Information within the purpose of the collection of such Personal Information, and manage such Personal Information in a proper manner, and will not disclose or provide such Personal Information to any third party without your approval unless otherwise required under any special circumstance; and

3. Your Personal Information will be kept accurate and updated, and we take such action as to prevent any unauthorized access to, and loss, destruction, manipulation, leakage and the like of the Personal Information.

#### Voluntariness in Providing Personal Information

The users may elect not to provide his/her Personal Information, but please acknowledge and agree that in the event of non-provision of the Personal Information, the users may not be able to have the provision of some of the services.

#### Disclaimer

Neither ROBOT SECURITY POLICE.LTD. nor the services will be involved in the management of your ID and password. If any third party uses your ID and password due to your carelessness, such third party may access to the Personal Information on record. In using the ID and password, you shall be liable for the use and management thereof, and please take due cares to prevent any erroneous use or unauthorized use by any third party.

#### Update to Privacy Policy

For the protection of the Personal Information, we may amend this privacy policy in response to the amendment to the law or any other need. In such event, the latest privacy policy will be exhibited within the services.

#### Inquiries of Personal Information

For the “Request for Notice of Use Purpose,” “Request for Disclosure and Correction,” “Notice of Refusal for Use or Provision,” “Notice of Complaint” and “Request for Consultation” in connection with the Personal Information entrusted to the Company, please contact the following;

“Contact for Personal Information Complaint and Consultation”

Address : 3-13-3 Akasaka Minato-ku, Tokyo 3rd Floor Akasaka Central Building

Phone number : 0800-123-6110 (Reception time: weekdays from 10:00 to 19:00)

Email address: [privacy@robot-sp.com](mailto:privacy@robot-sp.com)

Robot Security Police, Inc. Personal Information Protection Complaint Consultation  
Officer.